

PART 1 FRONT – FOR THE FINAL USER

GUARANTEE CERTIFICATE TO BE KEPT AND SHOWN TO THE AUTHORIZED TECHNICAL CENTRE

This certificate, together with the sales receipt, must be shown to the technicians carrying out the repair or must accompany the machine when it is sent for repair.

The certificate must carry the dealer's stamp and the date of purchase.

N.B.: The guarantee is valid only if this card has been filled in completely.

MODEL (Art. Nr.)

NUMBER

1st DATE OF SALE

(24 months)

2nd DATE OF SALE

DEALER

Name

Address

N°

Post Code

Town

Country

Tel

Fax

e-mail

For the final user

PART 1 BACK – FOR THE FINAL USER

GUARANTEE CERTIFICATE

All our machines have been subjected to careful testing and are covered by a 24-month guarantee against manufacturing defects.

The guarantee starts from the Ricca Snc sales date after the card has been duly and completely filled in.

The sales date is that indicated on the back of this card.

“**Ricca Andrea & Co.**” undertakes to repair or replace free of charge any parts which, within the guarantee period, prove to have manufacturing defects. Defects which are not clearly attributable to the material or manufacture will be examined in our factory or in a Technical Service Centre that we indicate and charged according to the nature of the problem.

The following are excluded from the guarantee: accidental damage caused by transport, by negligence or inadequate treatment, by improper use not corresponding to the directions given in the instruction

book and any phenomenon non dependent on the normal operation or use of the machine.

The guarantee is not valid if the machine has been repaired or modified by unauthorized third parties. Repairs are carried out in a Technical Service Centre that we indicate or in our factory and must arrive free port (with transport costs paid by the user unless agreed otherwise).

This certificate, **together with the sales receipt**, must be shown to the technicians carrying out the repair or must accompany the machine when it is sent for repair. The guarantee does not provide for any cleaning of working parts.

“**Ricca Andrea & Co.**” declines all responsibility for any damage to persons or things caused by wrong or improper use and maintenance of the machine.

For any dispute, the Cuneo Law Court in Italy will have jurisdiction.

PART 2 FRONT - PER THE DEALER

GUARANTEE CERTIFICATE TO BE KEPT AND SHOWN TO THE AUTHORIZED TECHNICAL CENTRE

This certificate, together with the sales receipt, must be shown to the technicians carrying out the repair or must accompany the machine when it is sent for repair.

The certificate must carry the dealer's stamp and the date of purchase.

N.B.: The guarantee is valid only if this card has been filled in completely.

MODEL (Art. Nr.)

NUMBER

1st DATE OF SALE

(24 months)

2nd DATE OF SALE

FINAL USER

Name

Address

N°

Post Code

Town

Country

Tel

Fax

E-Mail

For the dealer

PART 2 BACK - FOR THE DEALER

GUARANTEE REQUEST

REASONS:

DEFECTIVE PARTS:

PART 3 FRONT – FOR THE MANUFACTURER RICCA SNC

GUARANTEE CERTIFICATE TO SEND BACK TO THE MANUFACTURING COMPANY RICCA ANDREA & C. Snc

This certificate must be sent to the manufacturer, Ricca Andrea & C. Snc, within 10 days of the purchase date.

The certificate must carry the dealer's stamp and the date of purchase.

N.B.: The guarantee is valid only if this card has been filled in completely.

MODEL (Art. Nr.)

NUMBER

1st DATE OF SALE

(24 months)

2nd DATE OF SALE

Name final user

Address

N°

Post Code

Town

Country

Tel

Name dealer

Post Code

Town

Tel.

For Ricca Snc

PART 3 BACK - FOR THE MANUFACTURER RICCA SNC



To the company

RICCA ANDREA & C. Snc

Via Vecchia di Cuneo, 57 - I – 12022 Busca (CN)

Tel. 0039.0171.946709 – Fax 0039.0171.946719

e-mail: info@thor-italy.com – www.thor-italy.com